

Andres Torrecilla

New York, NY 10034

andrestorrecilla9_dnp@indeedemail.com

+1 347 793 0376

Authorized to work in the US for any employer

Work Experience

Express Service Technician

CENTRAL AVENUE NISSAN-Yonkers, NY

November 2021 to Present

- Perform oils changes, change filters, change tires.
- Perform multipoint inspection, inspect for any damages or maintenance required.
- Perform brake change, assist master mechanic with difficult jobs.
- Suggest products and services based on customer needs

General Service Technician

Sears Auto Center-Jersey City, NJ

August 2021 to November 2021

- Perform oil changes, change filters, change tires.
- Inspect tires for damages for repairs, inspect fluids and filters
- Suggest products and services based on customers needs

Shift Supervisor

CVS Health-New York, NY

April 2018 to July 2020

- Maintain 85% positive feedback/customer service rating.
- Instruct staff on how to handle difficult and complicated sales.
- Develop and implement ways to improve cycle time and performance.
- Ensure workers are properly trained. Provide coaching and feedback to workers.
- Perform final walk down to ensure that work is complete and store is ready for business.

Education

Trade school in Automotive Technology

Universal Technical Institute - Bloomfield, NJ

November 2021 to Present

High school or equivalent

Skills

- QUALITY CONTROL (3 years)
- TIME MANAGEMENT (5 years)
- Active listening (5 years)
- Service Technician Experience
- Tire Service
- Oil Change
- Dealership experience
- Automotive repair
- Customer service
- Quality control
- Automotive diagnostics
- Mechanic experience
- Sales
- Vehicle maintenance
- Communication skills
- Maintenance
- Automotive service
- Automotive electrical systems
- Tire service
- Power tools
- Computer literacy
- Retail management
- Merchandising
- Store management

Additional Information

Skills

- Active Listening
- Time Management
- Judgement and Decision making
- Customer and Personal Service
- Quality Control Analysis
- Active Learning